

# SharePoint Internet Explorer 8 Compatibility

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SharePoint - Internet Explorer 8 Compatibility

Cannot use Explorer View or save documents back up to SharePoint 2/3 after installing Internet Explorer 8 on Windows XP or Vista

DESCRIPTION OF ISSUE: After installing Internet Explorer 8 on a Windows XP/Vista machine with certain software configurations, users may be unable to save documents back up to SharePoint (2/3) or utilise the Explorer View feature

RESOLUTION:

1. Go to **START > RUN**
2. Type **services.msc**
3. Locate the **WebClient** service
4. Open the service and make sure startup is set to **Automatic** If service is already stopped, you'll have to hit **START** after setting to **Automatic**.



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