

Manage Nameservers

Last Modified on 11/11/2019 4:44 pm GMT

If your domain is registered with Cobweb, you can use your Cobweb CORE Administrator account to manage which Nameservers your domain uses. If you want your domain's records to be hosted by Cobweb, you must use our Nameservers.

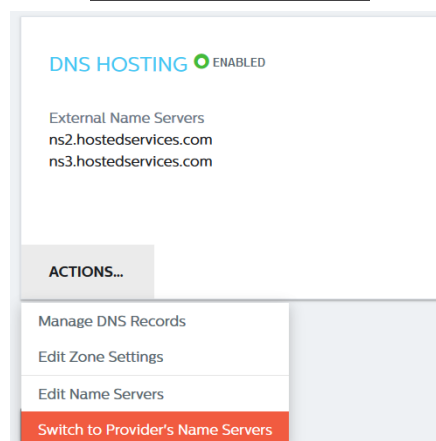
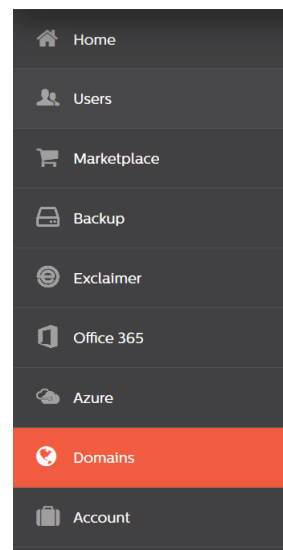
If you use our Legacy Control Panel (<https://controlpanel.cobweb.com>), please refer to [this guide](#).

Use Cobweb Nameservers

The following steps will switch your Domain's Nameservers over to Cobweb.

It is recommended to add your DNS records onto Cobweb CORE prior to using our Nameservers. For this, please follow these steps.

1. Log into your Cobweb CORE Administrator account at <https://core.cobweb.com>
2. Select **Domains** from the Menu
3. Click into the domain you want to manage
4. Ensure **DNS Hosting** shows as enabled



5. Select the **Actions** menu
6. Select **Switch to Provider's Name Servers**

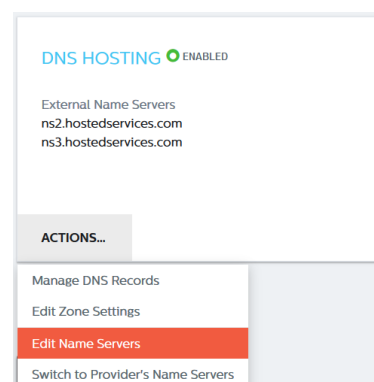
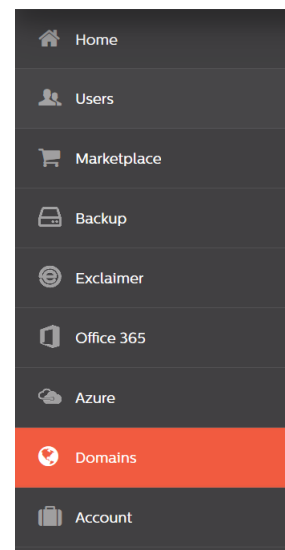
Nameserver changes can take up to 72 hours to propagate out to the internet.

Use External Nameservers

The following steps will switch your Domain's Nameservers over to another provider.

It is recommended to add your DNS records with your new domain host prior to switching to them.

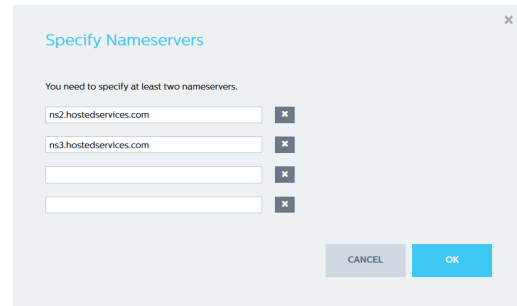
1. Log into your Cobweb CORE Administrator account at <https://core.cobweb.com>
2. Select **Domains** from the Menu
3. Click into the domain you want to manage
4. Select the **Actions** menu
5. Select **Edit Name Servers**



6. Enter the new Nameserver
hostnames

Note: You can add up to 4 by using the+
icon

7. Press OK



Specify Nameservers

You need to specify at least two nameservers.

ns2.hostedservices.com

ns3.hostedservices.com

CANCEL OK

Nameserver changes can take up to 72 hours to propagate out to the internet.