

Network Requirements for Acronis Cyber Cloud

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In order to ensure your backup agent can communicate with the Acronis Cyber Cloud services, you should ensure the connections can pass through any Firewall that is currently in place. Please ensure the following Hostnames/IPs and ports are open in your Firewall before attempting to install or register the backup agent.

Network Hostnames & IP Addresses

Hostnames	IP Addresses	Port
baas.acronis.com / cloud.acronis.com	185.151.161.11 185.151.161.12	443
eu-cloud.acronis.com	185.151.161.61 185.151.161.62 185.151.161.63 185.151.161.64	443, 8443, 7770-7800
*.acronis.com	n/a	44445
rs-eu-cloud.acronis.com	185.151.161.61 185.151.161.62 185.151.161.63 185.151.161.64	8443
bc-baas.acronis.com	185.151.161.61 185.151.161.62 185.151.161.63 185.151.161.64	443, 8443

cloud-wr-eu1.acronis.com	85.25.240.158 85.25.240.159	5060
download.acronis.com	69.20.59.80 69.20.59.81	80, 443

Additionally, you can run the Connection Verification Tool to test for potential connection issues. For downloads and instructions on using this tool, please refer to <https://kb.acronis.com/content/47678>.