# Install the Backup Agent for Acronis Cyber Cloud

Last Modified on 19/11/2019 11:51 am GMT

In order to connect your data to the Acronis Cyber Cloud datacentres, you will need to install the agent on the required device to process backup jobs.

If you are using the Agentless Cloud-to-Cloud Backup for Office 365, no local agent is required.

Before installing the agent, ensure any firewalls on your network are allowing connections to the Acronis Datacentres.

If you are backing up a network location, you should install the agent on a device that is permanently connected to the network location.
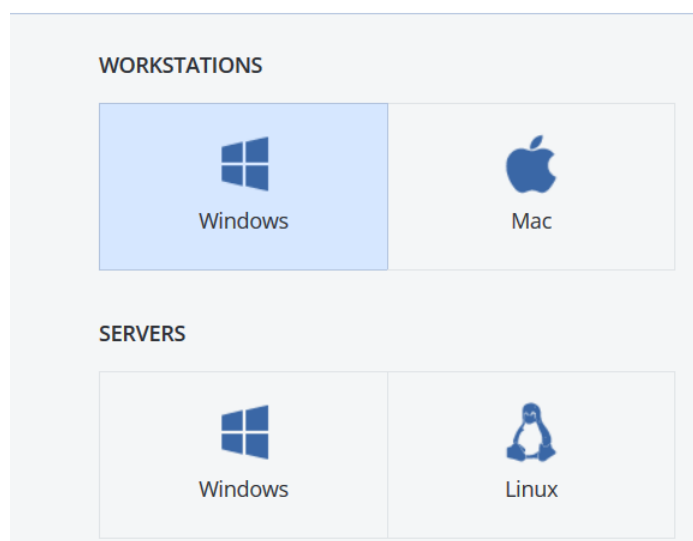
## Windows

1. Sign into your Acronis Backup Console



2. Select **Add** in the top right corner

3. Select the appropriate agent for your device: Workstation / Server / Application Specific



4. Run the downloaded .exe file

5.  Select **Install**

Install the agent on the machine that you want to back up
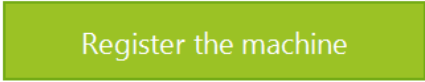
Install

Customize installation settings

6.  Allow time for the install to complete

7.  Select **Register the Machine**

Almost done...

To complete the setup, register the machine in the backup service.

Register the machine

Show registration info

**Note:** This will take you to the Acronis Backup Console to complete the registration. If you need to complete this step on another computer, select **Show registration info** and note the URL and Registration Code shown.

Device registration ✕

Please confirm the device registration

Registration code [                    ]

Register for:

Machine name:        ClientWin10

8.  Press **Confirm Registration**

CONFIRM REGISTRATION

9. Press **Close** on the Installer

The installation was successful.

The machine will appear in the web console shortly.

CLOSE

## Mac

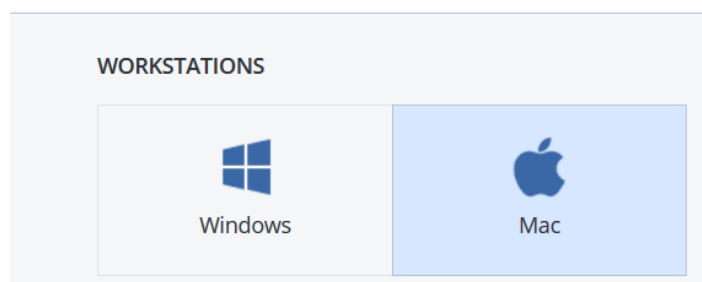1. Sign into your Acronis Backup Console

2. Select **Add** in the top right corner

ADD

3. Select the Mac Workstation agent

✕  Add devices

WORKSTATIONS

Windows      Mac

4. Run the downloaded installer file

5. Select **Install**

6. When prompted, sign into your

Acronis account.

If running Mac OS X 10.14 or later, you will need to give full disk access permissions to the Backup Agent.

## Mobile

In order to back up on your mobile device, you will need to install the Acronis Backup agent from your App Store.

iOS: https://apps.apple.com/us/app/acronis-backup/id1118448159

Android: https://play.google.com/store/apps/details?id=com.acronis.abc&hl=en_GB

When you open the App for the first time, you will be prompted to sign into your Acronis Account.